# Challenge Yourself

If you would like to challenge yourself, save lives, interact with a diverse group of people, and truly make a difference in your community, apply now for the position of 911 Telecommunicator!

To learn more about the position and for a full list of job requirements, visit our website at www.kccjs.org or contact our administration office at 262-605-5050.





### Kenosha Joint Services

Public Safety Building 1000 55th Street Kenosha, WI 53140

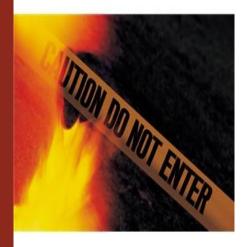
Phone: 262-605-5050 www.kccjs.org

# **Kenosha Joint Services Communications Department**

PROVIDER OF PUBLIC SAFETY SUPPORT SERVICES

Public Safety 911
Telecommunicator

Do *You* Have What it Takes to Join Our Team?





#### What we offer:

- Competitive wages
- A structured training program
- Benefits that include: retirement, paid vacation, paid sick leave, holiday pay, medical, dental, and voluntary vision insurance, deferred compensation, employee assistance program, and shift premiums.

## Some of the Requirements:

- Great communication skills
- Ability to work irregular hours, weekends, holidays, and nights
- Ability to enter data at 6200 keystrokes per hour with 95% accuracy
- Ability to react quickly and calmly in emergency situations
- Ability to provide extraordinary public service
- Ability to perform multiple tasks simultaneously

# $\boldsymbol{FAQs}$

Q: Do I need previous experience?

**A:** No. You will receive on-the-job training.

**Q:** What are the educational requirements?

**A:** Applicants must have a high school diploma or GED and at least one year of responsible work experience.

**Q:** What kind of hours would I work?

A: Employees who are training may be required to work on each shift. However, after training is completed, employees are assigned to a shift. Each workday is eight hours long with the exception of occasional mandatory overtime. (Trainees are not required to work more than eight hours each day.)

**Q:** How long is the training period?

**A:** Training times vary from nine to eighteen months.

**Q:** How long does the application process take?

**A:** The application process takes approximately four to six months.

# Join our team to make a Difference!

- Assist local law enforcement find a burglary suspect
- Help save a life by giving CPR instructions over the phone
- Help a lost citizen by giving them directions
- Help prevent a suicide
- Help save a home from fire by dispatching the fire department to put out the blaze
- Provide assistance to victims of criminal acts
- Help clear a busy intersection by calling a tow truck

